



# Nurse Care Advice Line

## Your trusted partner for healthcare guidance

**(877) 977-4842**

**Anytime day or night.**

Have a healthcare question or concern? We are a part of your care team. In collaboration with your provider, **the Nurse Care Advice Line ensures you get your questions answered and receive access to the care you deserve.**



Led by:

**Chris Phillips, RN, CCM, CPHQ  
and Michele Harrell, RN, Ed.D., FNP**

Chris, a healthcare leader with 20 years of experience, and Michele, a nursing Ph.D. with university teaching experience, lead a team of RNs equipped with advanced degrees, certifications, and state-of-the-art decision support software. They maintain direct contact with your doctors 24/7.

## We can assist with securing appointments for:

- Your Privia doctor or provider
- Other providers in the Privia Medical Group network
- Privia medical specialists

## We can also help with:

- Medical questions
- Care navigation and resources
- Prescription and medication inquiries



To contact the Care Advice Line, Scan the QR code or call **(877) 977-4842**

