



Nurse Care Advice Line

**Your trusted partner for
healthcare guidance
(877) 977-4842
Anytime day or night.**

Have a healthcare question or concern? We are a part of your care team. In collaboration with your provider, **the Nurse Care Advice Line ensures you get your questions answered and receive access to the care you deserve.**



Led by:
Chris Phillips, RN, CCM, CPHQ
and Michele Harrell, RN, Ed.D., FNP

Chris, a healthcare leader with 20 years of experience, and Michele, a nursing Ph.D. with university teaching experience, lead a team of RNs equipped with advanced degrees, certifications, and state-of-the-art decision support software. They maintain direct contact with your doctors 24/7.

We can assist with securing appointments for:

- Your Privia doctor or provider
- Other providers in the Privia Medical Group network
- Privia medical specialists

We can also help with:

- Medical questions
- Care navigation and resources
- Prescription and medication inquiries



To contact the
Care Advice Line,
Scan the QR code
or call (877) 977-4842

